



American Dairy Goat Association

ADGA registry, based on original import records, is your warranty of good breeding and worldwide acceptance.

Memo

To: All ADGA Members
From: Lance Gerlach
Date: December 13, 2021
Subject: Missing Registration/Transfer Resolution

ADGA member:

We have observed an increase in support ticket requests for missing certificates. After months of research we have found the underlying issue which, in short, had to do with the programming of our new software (NG). We have found over 10,000 registrations/transfers that were processed to be printed and mailed, and were not printed by the software. Below are the detailed points and next steps:

- The office will print all 10,124 registrations and transfers that were affected by this error.
 - These will be printed in the next three weeks and mailed via USPS.
 - Please allow until the end of January to receive items as USPS is going through delays.
- The office manually printed some of the missing certificates that were requested this year.
 - There is no way to track certificates that were manually printed. Duplicate copies could occur.
 - If you receive a duplicate certificate, keep the certificate with the most recent “Issue Date” and destroy all previously issued certificates.

Certificates will be mailed out to the current owner on file unless specified differently at the time of registration. As a breeder/previous owner, if you receive papers that should go to another member, we would appreciate you forwarding the certificate to the correct member. If you have any questions regarding certificates received, please contact the office and we will work through the issue.

Lance Gerlach
Executive Director
American Dairy Goat Association