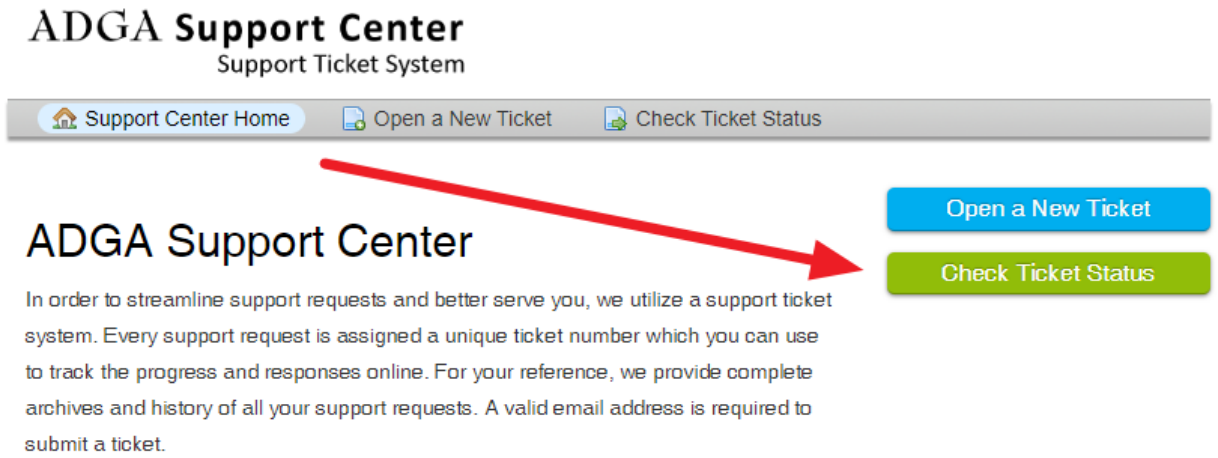


Reopen a closed ticket:

1. Go to support.adga.org
click "Check Ticket Status"



ADGA Support Center
Support Ticket System

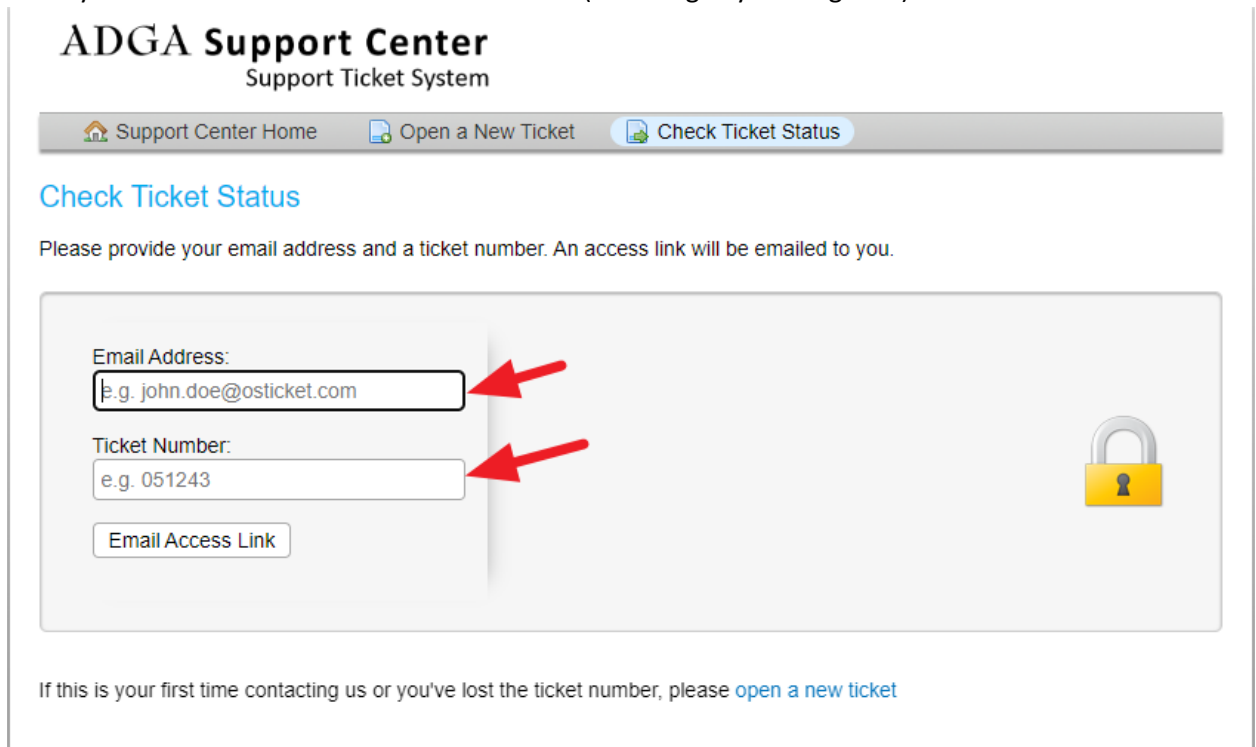
Support Center Home Open a New Ticket Check Ticket Status

ADGA Support Center

In order to streamline support requests and better serve you, we utilize a support ticket system. Every support request is assigned a unique ticket number which you can use to track the progress and responses online. For your reference, we provide complete archives and history of all your support requests. A valid email address is required to submit a ticket.

Open a New Ticket
Check Ticket Status

2. Enter your email address and the ticket number (including any leading zero)



ADGA Support Center
Support Ticket System

Support Center Home Open a New Ticket Check Ticket Status

Check Ticket Status

Please provide your email address and a ticket number. An access link will be emailed to you.

Email Address:
e.g. john.doe@osticket.com

Ticket Number:
e.g. 051243

Email Access Link

If this is your first time contacting us or you've lost the ticket number, please [open a new ticket](#)

Click "Email Access Link"

3. You will be sent an email (check your junk or spam folder if you don't see the email within 10 minutes. The email will look similar to the picture here:

Hi Support User,

An access link request for ticket #079561 has been submitted on your behalf for the helpdesk at <https://support.adga.org>.

Follow the link below to check the status of the ticket #079561.

<https://support.adga.org/view.php?auth=o1xcuaaaaglgyaqaYVStfWGzHbr40A%3D%3D>

Click here



If you **did not** make the request, please delete and disregard this email. Your account is still secure and no one has been given access to the ticket. Someone could have mistakenly entered your email address.

--

American Dairy Goat Association

4. Once you click the link, the ticket will be opened and you will have the option to reply to the ticket, once you do, the ticket will be reopened.